

# vax®

Steam

**QUICK AND EASY  
STEAM CLEANING**

LET'S GET STARTED.

**S85-CM  
CDHF-SGXS  
CDHF-SGXA  
HS84-SM2-ME**



# SAFETY GUIDE

## BASIC SAFETY PRECAUTIONS

This machine is intended for household use only and NOT for commercial or industrial use.



**CAUTION: Danger of scalding.**



**CAUTION: Hot surfaces.**

**PLEASE KEEP INSTRUCTIONS FOR FUTURE USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.**

- Only use the machine indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Please refer to floor manufacturer's care recommendations before use and test your flooring/carpet/rugs by running the machine over a small hidden area, if no pile distortion or no damage occurs continue cleaning. Not suitable for unsealed or water sensitive flooring, wax polished floors or furniture, acrylic surfaces and synthetic, velvet or steam/water sensitive materials.
- Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use.
- This machine should not be used to clean electrical appliances such as microwaves, televisions and electrical heating systems etc.
- Only VAX recommended cloths and accessories should be used with this machine.
- This machine is to be used with water only, putting detergent into the water tank can cause damage and will invalidate the guarantee.

## DON'TS

- Don't touch any hot areas/accessories on your machine. It's normal for the machine and accessories to heat up during use, always allow them to cool down before handling.
- Don't use the appliance if it has been dropped, if there are visible signs of damage or if it is leaking.
- Don't handle the plug or use the machine with wet hands.

- Don't pull or carry the machine by the power cord.
- Don't run over the power cord or use the machine if the power cord or plug is damaged. If the power cord is damaged, it must be replaced by a qualified person in order to avoid a hazard.
- Don't use the power cord as a handle, don't pull the power cord around corners or sharp edges or close a door over the power cord.
- Don't unplug the machine by pulling on the power cord.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine. Remove blockages only as instructed in this guide.
- Don't direct liquid or steam towards equipment containing electrical components. Never touch the steam jet (there is a risk of scalding).
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't use the machine to clean or refresh any items of clothing that are still being worn on the body.
- Don't leave the appliance unattended while it is connected to the mains supply.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.

## DO'S

- Always fill the water tank with water only. Never add detergent, perfume, stain remover or products containing alcohol. Filling the water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- Always vacuum your carpets thoroughly and ensure hard floor areas are free from grit and debris before using your machine.
- Always unplug the appliance after use and before user maintenance.
- Turn off all controls on the machine before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips.
- Take extra care when cleaning on the stairs.
- Only replace the fuse in the plug with a British standard 13amp fuse.
- Always protect the power cord from heated surfaces and open flames.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Keep the appliance out of reach of children when it is energised or cooling down. Before storing the machine please make sure the water tank is thoroughly clean and empty.
- Always switch off the machine before disconnecting or connecting cloths and accessories.

# WARRANTY & TECHNICAL

## WARRANTY

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

### Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the cable.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
  - Negligent use, misuse or careless operation of the machine.
  - Failure to clean or maintain the product in accordance with the user guide.
  - Use of the machine which is not in accordance with the user guide.
  - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
  - Use of parts, accessories and consumables, which are not genuine VAX components.
  - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

## TECHNICAL

EU Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX Steam** series is manufactured in compliance with the following Directives:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/ Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

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## Included with your machine

### CDHF-SGXS Steam Glide Standard tools



Measuring Jug



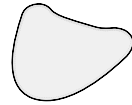
Concentration Nozzle



Small Round Brush

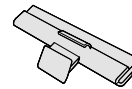


Grout Brush



Microfibre Pad

### S85-CM Steam Clean Multi Standard tools, plus



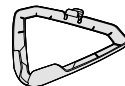
Squeegee



Utility Head



Utility Head Pad



Carpet Glider

# GETTING IN TOUCH

## Thank you for buying this Steam product.

### Taking care of your sealed hard floors and surfaces

Vax Steam products are designed to make steam cleaning your hard floors and surfaces regularly, as effective and efficient as possible, and this user guide will help you get the most out of your machine.

Maintaining your hard floors and surfaces with our Steam products will ensure they keep looking beautiful and are hygienically clean.

### Taking care of your Multifunction Steamer

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your hard floors and surfaces.

## Receive your FREE 1 year guarantee<sup>†</sup>

Register your product online:

[vax.co.uk/registration](https://vax.co.uk/registration)

## We're here if you need us

Visit our online support:

[support.vax.co.uk](https://support.vax.co.uk)

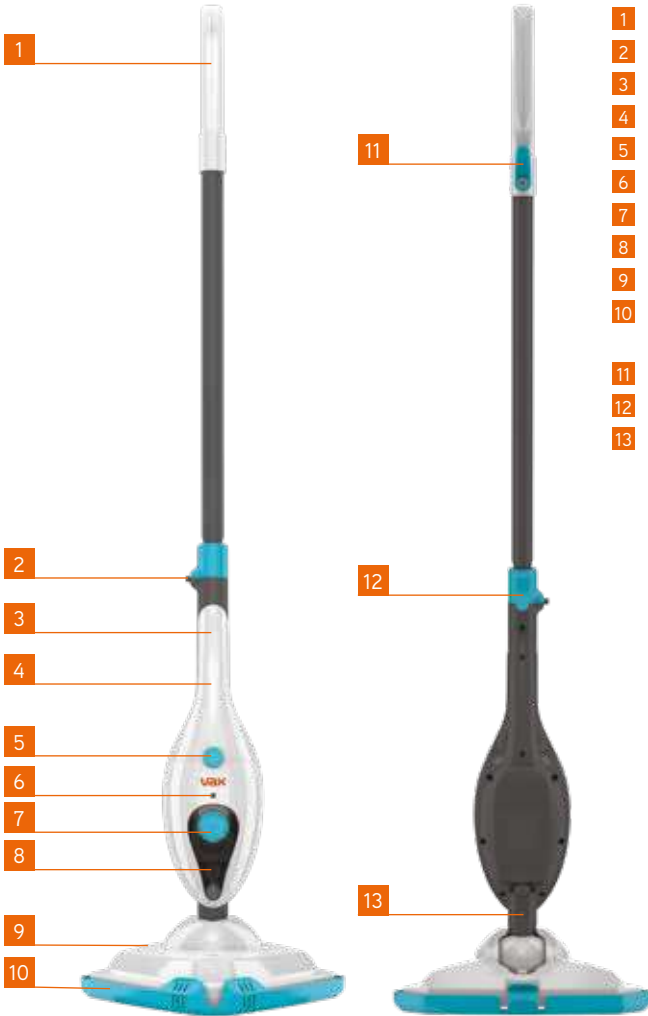
### Still need to get in touch?

Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at [vax.co.uk/contact](https://vax.co.uk/contact)

This user guide can be found online at: [support.vax.co.uk](https://support.vax.co.uk)

<sup>†</sup> Registration required. Terms and conditions apply, see [vax.co.uk](https://vax.co.uk) for details.

# GETTING TO KNOW YOUR MACHINE



## TECHNICAL SPECIFICATION

### S85-CM Steam Clean Multi CDHF-SGXS Steam Glide

|             |                  |
|-------------|------------------|
| Voltage     | 220-240v~50-60Hz |
| Wattage     | 1300w            |
| Cord length | 5m               |
| Weight      | 2.5kg            |

To purchase accessories and consumables visit: [vax.co.uk](http://vax.co.uk)

Subject to technical change without notice. Images are illustrative only.

# GETTING STARTED

**PLEASE READ THE SAFETY PRECAUTIONS ON PAGES 2 & 3 BEFORE USE.**

**CAUTION:** The machine and accessories get very hot during use. Always allow them to cool down before handling.  
Always switch off and unplug the machine when assembling or disassembling.  
Always switch off the machine before emptying the water tank or changing the cloths/accessories.

**IMPORTANT:** Please refer to floor manufacturer's care recommendations before use and test the machine on a hidden area of flooring to begin with. Only suitable for use on sealed hard floors.

Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use.

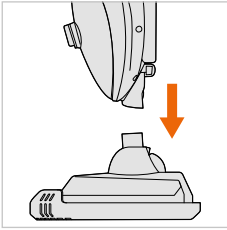
When using the machine, basic safety precautions should always be observed.

Don't aim the machine at people, animals, plants and electrical components or wires. Never touch the steam jet or floorhead from a short distance (there is a risk of scalding).

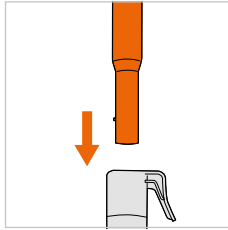
The machine is equipped with a thermostat and a thermal cut-out. If for any reason the machine overheats it will switch off. If this happens switch off and unplug the machine, allow to cool for at least 2 to 4 hours and re-try.

Don't use hot or boiling water to fill or clean the water tank.

## Assembly



Push the main body down into the floorhead until it clicks into place.



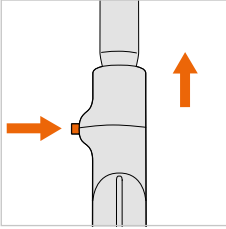
Push the handle into the main body until it clicks into place.

# USING YOUR MACHINE

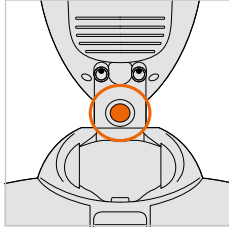
## Filling the water tank

**IMPORTANT:** Never turn the machine over when water is in the tank, as some water may leak through the air valve. It is normal for the water tube to make a rattling sound inside the water tank during use.

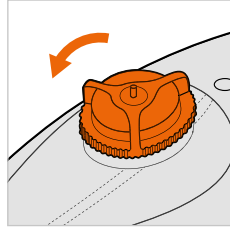
This machine is to be used with water only, putting detergent into the water tank can cause damage and invalidate the guarantee. For hard water areas use filtered water.



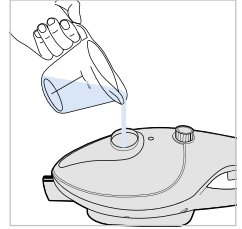
Press the handle release button and lift the handle to remove.



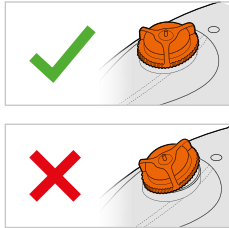
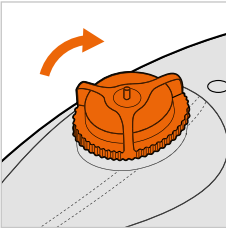
Press the accessory release button and lift the machine out of the floorhead.



Place the machine on a flat surface. Twist the water tank cap anticlockwise and lift to remove.



Use the measuring jug to fill the tank with 330ml (2 x 165ml) of water.

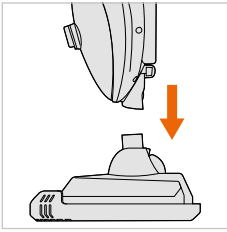


Replace the cap so that it sits flush against the tank and twist clockwise to lock into position.

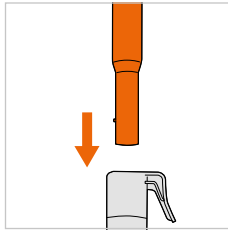
# USING YOUR MACHINE

## Cleaning hard floors

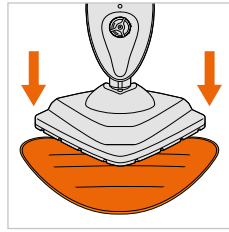
**IMPORTANT:** Never use the floorhead without a microfibre pad attached. Never leave the machine on one spot for an extended period of time or with a damp or wet microfibre pad attached as this may damage the floor surface.



Push the main body down into the floorhead until it clicks into place.



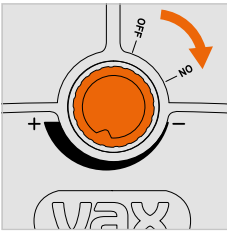
Push the handle into the main body until it clicks into place.



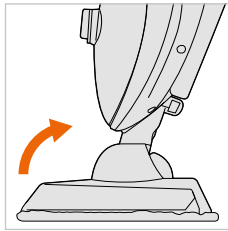
Place the microfibre pad on the floor white side facing up. Place the floorhead onto the microfibre pad making sure the microfibre pad covers the entire floorhead.



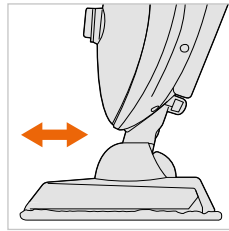
Plug into the mains and turn the dial to 'ON'. The red light will illuminate. The machine will be ready after approximately 30 seconds. During this time there will be no sound whilst it is heating up.



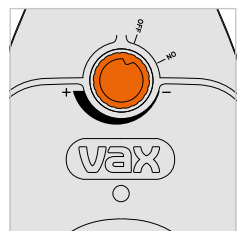
Twist the steam control dial to the desired setting. Steam is activated automatically.



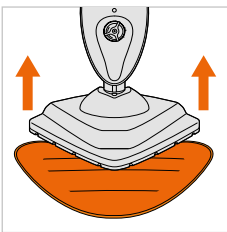
Place foot onto the floorhead and pull the handle backwards to recline.



Move the machine slowly backwards and forwards across the floor paying particular attention to high traffic areas.



Turn the dial to 'OFF' position and allow the machine to cool. The red light will switch off.



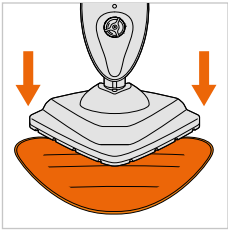
Hold the corner of the pad down with your foot and lift the machine to peel away.

# USING YOUR MACHINE

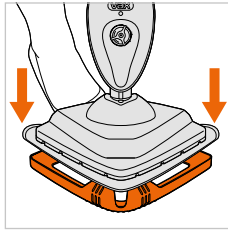
## Refreshing carpets

\*Carpet Glider included with model S85-CM Steam Clean Multi only.

**IMPORTANT:** When using on carpets, always make sure the microfibre pad is used and covers the floorhead entirely before using the carpet glider\*. Only use the carpet glider\* when refreshing carpets.



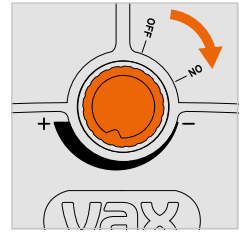
Place the microfibre pad on the floor white side facing up. Place the floorhead onto the microfibre pad making sure the microfibre pad covers the entire floorhead.



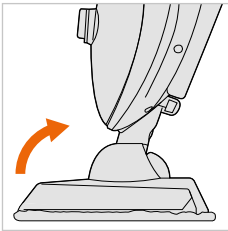
With the microfibre pad attached, push the machine into the front of the carpet glider\*, then place the back of the floorhead into the clip.



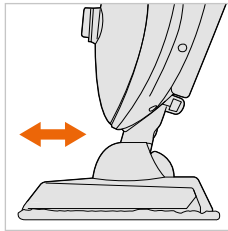
Plug into the mains and turn the dial to 'ON'. The red light will illuminate. The machine will be ready after approximately 30 seconds. During this time there will be no sound whilst it is heating up.



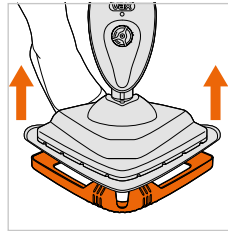
Twist the steam control dial to the desired setting. Steam is activated automatically.



Place foot onto the floorhead and pull the handle backwards to recline.



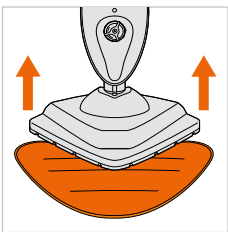
Move the machine slowly backwards and forwards across the carpet paying particular attention to high traffic areas.



To release the carpet glider\*, place your foot on the clip and push down. Lift the machine to remove.



Turn the dial to 'OFF' position and allow the machine to cool. The red light will switch off.

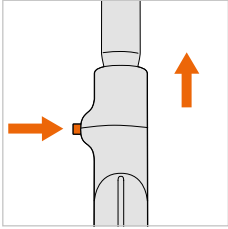


Hold the corner of the pad down with your foot and lift the machine to peel away.

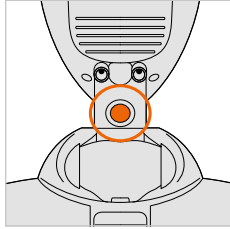
# USING YOUR MACHINE

## Using as a handheld

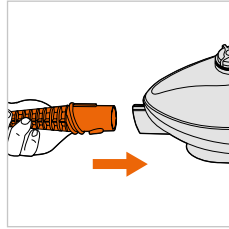
**IMPORTANT:** Always check the tools are clean and free from debris, don't use if damaged, broken or worn.  
Always switch OFF the machine before attaching the concentration tool and accessories.



Press the handle release button and lift the handle to remove.



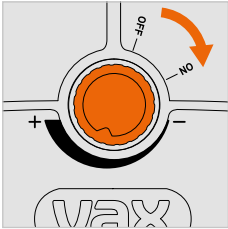
Press the accessory release button and lift the machine to release the floorhead.



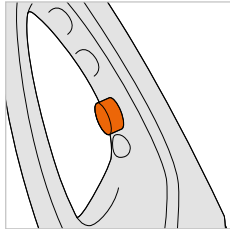
Push the concentration nozzle into the machine until it clicks into place.



Plug into the mains and turn the dial to 'ON'. The red light will illuminate. The machine will be ready after approximately 30 seconds. During this time there will be no sound whilst it is heating up.



Twist the steam control dial to the desired setting.



Hold the trigger in until steam appears from the nozzle. During use release and squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting.

# USING YOUR MACHINE

## Using the accessories

**CAUTION:** Never use the machine on cold glass/windows as it may cause damage.

**IMPORTANT:** Taps should be turned off when steaming around them. Don't steam clean ovens, oven surfaces or grills when hot, allow to cool to room temperature first.

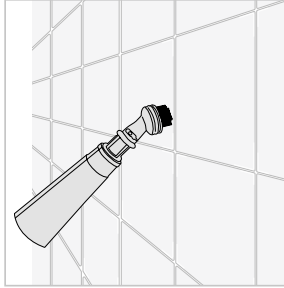
Always check the tools are clean and free from debris. Don't use the tools if they're damaged, broken or worn.

### Concentration nozzle



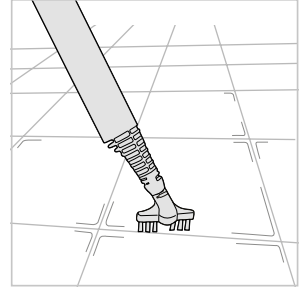
Use to remove soap scum in baths and shower enclosures and to clean heavily soiled areas in kitchens.

### Small brush



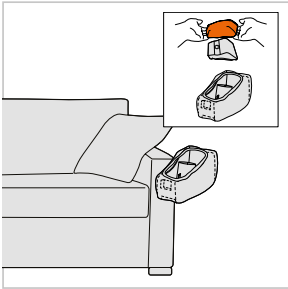
Ideal for any surface from tiles, sinks, toilets and oven tops.

### Grout brush



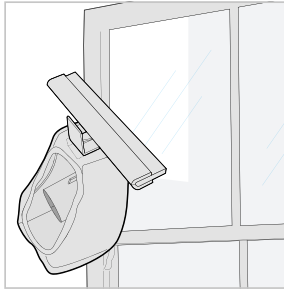
Lifts embedded dirt from in between tiles.

### Utility head and pad



Attach the utility pad to the utility head for use on upholstery and clothes.

### Squeegee



Great for leaving your windows, tiles and mirrors gleaming.

Utility head, utility pad and squeegee included with model S85-CM Steam Clean Multi only.

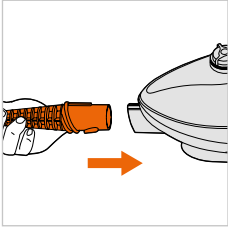
# USING YOUR MACHINE

## Attaching accessories

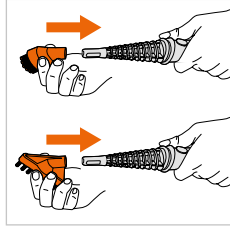
**CAUTION:** Never use the machine on cold glass/windows as it may cause damage.

**IMPORTANT:** Always check the tools are clean and free from debris. Don't use the tools if they're damaged, broken or worn.

### Attaching the brushes

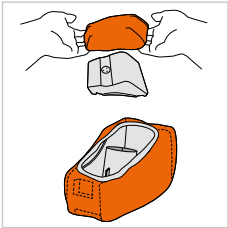


Push the concentration nozzle into the machine until it clicks into place.

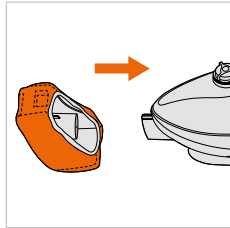


Firmly push the selected brush onto the concentration nozzle.

### Attaching the utility head



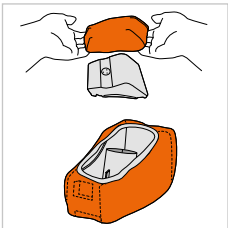
Stretch the utility pad over the utility head.



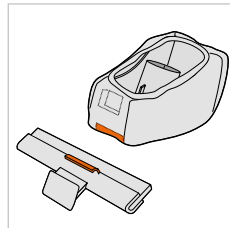
Push the utility head and pad into the machine until secure. It will not lock into place. Pull to test it is secure.

### Attaching the squeegee

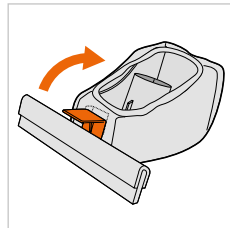
**IMPORTANT:** The utility pad must be attached to the utility head when fitting the squeegee.



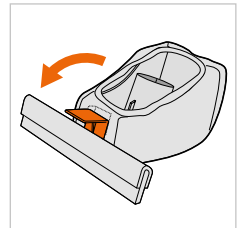
Stretch the utility pad over the utility head.



Hook the tab on the squeegee into the indent on the utility head (this will be hidden by the utility pad).



Firmly push the clip on the squeegee onto the utility head until it locks into position.



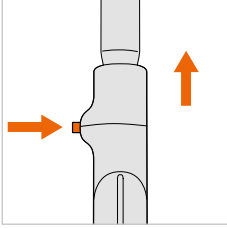
To remove, pull the clip on the squeegee down.

Utility head, utility pad and squeegee included with model S85-CM Steam Clean Multi only.

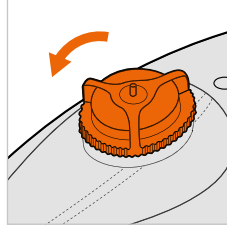
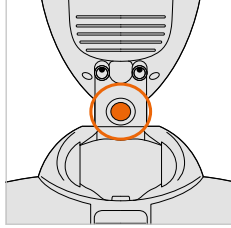
# MAINTENANCE AND CLEANING

## Emptying the water tank

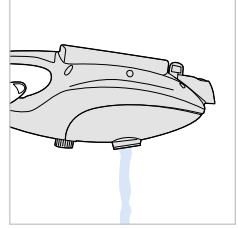
**IMPORTANT:** Never remove the water tank cap with the product upright as water could leak out. Always remove the floorhead and handle, and place on a flat surface before removing the water tank cap.



Unplug, remove the handle, floorhead and place the machine on a flat surface.



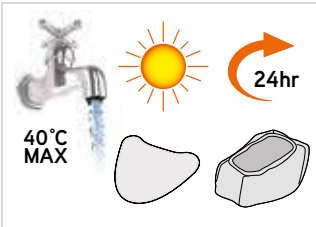
Twist the water tank cap anticlockwise and lift to remove.



Empty any excess water over an empty sink.

## Cleaning the microfibre/utility head pad

**IMPORTANT:** Always allow the machine to fully cool down before removing the microfibre pad. Don't use bleach or fabric softener when washing.

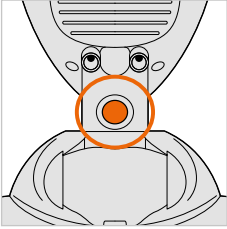


The microfibre pad is machine washable (max 40°C). The utility head pad is hand wash only. Allow both pads to fully dry before use.

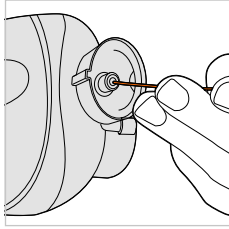
# MAINTENANCE AND CLEANING

## Clearing blockages

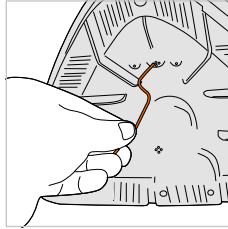
**IMPORTANT:** Turn the dial on the machine to 'OFF' position, switch off at the mains and unplug safely. Allow to fully cool down before performing maintenance or troubleshooting checks.



Press the accessory release button and lift the machine to release the floorhead.



Use a small thin object such as a paperclip to insert into the nozzle and clear any blockage.



To clear a blockage in the floorhead remove the microfibre pad from the floorhead. Insert a small thin object, such as a paperclip into the steam holes to remove any blockages.

# WHAT TO DO IF IT GOES WRONG

**WARNING:** Always switch off and unplug the machine before performing any maintenance or troubleshooting checks.

## There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
- 

## Why won't the machine turn on?

- The plug may not be fully pushed into the electrical socket.
  - The fuse in the plug may need replacing. Always replace with a British 13amp fuse.
  - Check the on/off control dial position. **See Cleaning hard floors page 10.**
  - Check the red light is illuminated. **See Cleaning hard floors page 10.**
- 

## Why won't the machine produce steam?

- There may be no or little water in water tank. Check the water tank has water. **See Filling the water tank page 9.**
  - Check the water tank cap is securely fitted onto the water tank. **See Filling the water tank page 9.**
  - The water may not yet be at temperature. The machine will take approximately 30 seconds to heat up. **See Cleaning hard floors page 10.**
  - The steam dial may be set to low. **See Cleaning hard floors page 10.**
  - The steam path may be blocked. **See Clearing blockages page 16.**
  - If using as a stick mop - the handle may not be fully inserted. Release the handle and press the handheld trigger to check steam is working. Re-insert the handle until it clicks into place.
  - If using as a handheld - the ball in the water tank may be stuck. Tilt the machine to release the ball.
- 

## Why won't the microfibre pad pick up dirt?

- The microfibre pad may already be saturated or dirty. Wash the microfibre pad. **See Cleaning the microfibre pad page 15.**





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