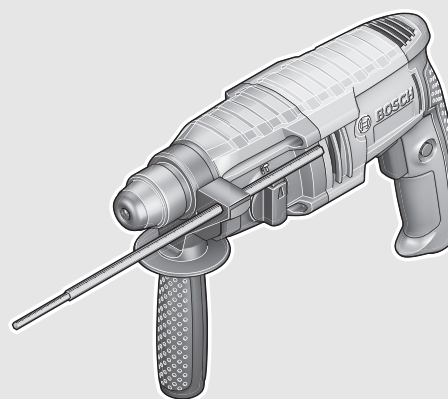




Robert Bosch GmbH
Power Tools Division
70764 Leinfelden-Echterdingen
GERMANY

www.bosch-pt.com

1 609 92A 16Z (2015.03) PS / 172 EURO



1 609 92A 16Z

GBH 2-20 D Professional



de Originalbetriebsanleitung
en Original instructions
fr Notice originale
es Manual original
pt Manual original
it Istruzioni originali
nl Oorspronkelijke
gebruiksaanwijzing
da Original brugsanvisning
sv Bruksanvisning i original
no Original driftsinstruks
fi Alkuperäiset ohjeet
el Πρωτότυπο οδηγίων χρήσης

tr Orijinal işletme talimatı
pl Instrukcja oryginalna
cs Původní návod k používání
sk Pôvodný návod na použitie
hu Eredeti használati utasítás
ru Оригинальное руководство
по эксплуатации
uk Оригінальна інструкція з
експлуатації
kk Пайдалану нұсқаулығының
түпнұсқасы
ro Instrucțiunile originale
bg Оригинална инструкция

mk Оригинално упатство за работа
sr Originalno uputstvo za rad
sl Izvirna navodila
hr Originalne upute za rad
et Algupärane kasutusjuhend
lv Instrukcijas oriģinālvalodā
lt Originali instrukcija
ar تعليمات التشغيل الأصلية
fa دفترچه راهنمای اصلی



Deutsch	Seite	3
English	Page	8
Français	Page	13
Español	Página	18
Português	Página	24
Italiano	Pagina	29
Nederlands	Pagina	34
Dansk	Side	40
Svenska	Sida	44
Norsk	Side	49
Suomi	Sivu	54
Ελληνικά	Σελίδα	58
Türkçe	Sayfa	64
Polski	Strona	69
Česky	Strana	75
Slovensky	Strana	79
Magyar	Oldal	84
Русский	Страница	90
Українська	Сторінка	97
Қазақша	Бет	102
Română	Pagina	108
Български	Страница	113
Македонски	Страна	119
Srpski	Strana	124
Slovensko	Stran	129
Hrvatski	Stranica	133
Eesti	Lehekülj	138
Latviešu	Lappuse	143
Lietuviškai	Puslapis	148
عربي	صفحة	158
فارسی	صفحه	164

8 | English

Österreich

Unter www.bosch-pt.at können Sie online Ersatzteile bestellen.

Tel.: (01) 797222010

Fax: (01) 797222011

E-Mail: service.elektrowerkzeuge@at.bosch.com

Schweiz

Unter www.bosch-pt.com/ch/de können Sie online Ersatzteile bestellen.

Tel.: (044) 8471511

Fax: (044) 8471551

E-Mail: AfterSales.Service@de.bosch.com

Luxemburg

Tel.: +32 2 588 0589

Fax: +32 2 588 0595

E-Mail: outillage.gereedschap@be.bosch.com

Entsorgung

Elektrowerkzeuge, Zubehör und Verpackungen sollen einer umweltgerechten Wiederverwertung zugeführt werden.

Werfen Sie Elektrowerkzeuge nicht in den Hausmüll!

Nur für EU-Länder:

Gemäß der Europäischen Richtlinie 2012/19/EU über Elektro- und Elektronik-Altgeräte und ihrer Umsetzung in nationales Recht müssen nicht mehr gebrauchsfähige Elektrowerkzeuge getrennt gesammelt und einer umweltgerechten Wiederverwertung zugeführt werden.

Änderungen vorbehalten.

English**General Power Tool Safety Warnings**

⚠ WARNING Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

Work area safety

- ▶ **Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- ▶ **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- ▶ **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

Electrical safety

- ▶ **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- ▶ **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- ▶ **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- ▶ **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges and moving parts.** Damaged or entangled cords increase the risk of electric shock.
- ▶ **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- ▶ **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

Personal safety

- ▶ **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- ▶ **Use personal protective equipment. Always wear eye protection.** Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
- ▶ **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or engaging power tools that have the switch on invites accidents.
- ▶ **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- ▶ **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- ▶ **Dress properly. Do not wear loose clothing or jewelry. Keep your hair, clothing and gloves away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.
- ▶ **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.

Power tool use and care

- ▶ **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- ▶ **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- ▶ **Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- ▶ **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- ▶ **Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- ▶ **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- ▶ **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.

Service

- ▶ **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.

Hammer Safety Warnings

- ▶ **Wear ear protectors.** Exposure to noise can cause hearing loss.
- ▶ **Use auxiliary handle(s), if supplied with the tool.** Loss of control can cause personal injury.
- ▶ **Hold the tool by the insulated gripping surfaces when performing operations where the application tool or the screw could contact hidden wiring or its own power cord.** Contact with a "live" wire will also make exposed metal parts of the power tool "live" and shock the operator.

Products sold in GB only: Your product is fitted with a BS 1363/A approved electric plug with internal fuse (ASTA approved to BS 1362).

If the plug is not suitable for your socket outlets, it should be cut off and an appropriate plug fitted in its place by an authorised customer service agent. The replacement plug should have the same fuse rating as the original plug.

The severed plug must be disposed of to avoid a possible shock hazard and should never be inserted into a mains socket elsewhere.

Products sold in AUS and NZ only: Use a residual current device (RCD) with a rated residual current of 30 mA or less.

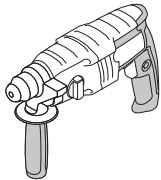
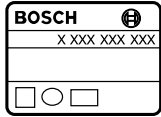
Additional Safety and Working Instructions

- ▶ **Observe correct mains voltage! The voltage of the power source must agree with the voltage specified on the nameplate of the machine. Power tools marked with 230 V can also be operated with 220 V.**
- ▶ **Use appropriate detectors to determine if utility lines are hidden in the work area or call the local utility company for assistance.** Contact with electric lines can lead to fire and electric shock. Damaging a gas line can lead to explosion. Penetrating a water line causes property damage.
- ▶ **Firmly tighten the auxiliary handle, hold the machine firmly with both hands while working and keep proper footing and balance at all times.** The machine is securely guided with both hands.
- ▶ **Secure the workpiece.** A workpiece clamped with clamping devices or in a vice is held more secure than by hand.
- ▶ For drilling without impact in wood, metal, ceramic and plastic as well as for screwdriving, tools without SDS-plus are used (e.g., drill bits with cylindrical shank). For these tools, a keyless chuck or a key type drill chuck are required.
- ▶ The quick change chuck is automatically locked. Check the locking effect by pulling the quick change chuck.
- ▶ **Inserting SDS-plus Drilling Tools:** Check the latching by pulling the tool.
- ▶ **Replace a damaged dust protection cap immediately.** The dust protection cap largely prevents the penetration of drilling dust into the tool holder during operation. When inserting the tool, pay attention that the dust protection cap is not damaged.
- ▶ **Dusts from materials such as lead-containing coatings, some wood types, minerals and metal can be harmful to one's health and cause allergic reactions, lead to respiratory infections and/or cancer.** Materials containing asbestos may only be worked by specialists.
 - As far as possible, use a dust extraction system suitable for the material.
 - Provide for good ventilation of the working place.
 - It is recommended to wear a P2 filter-class respirator.
- ▶ **Observe the relevant regulations in your country for the materials to be worked.**
- ▶ **Prevent dust accumulation at the workplace.** Dusts can easily ignite.
- ▶ **Apply the power tool to the screw only when it is switched off.** Rotating tool inserts can slip off.
- ▶ **If the application tool should become blocked, switch the machine off. Loosen the application tool.**
- ▶ **Before switching on the power tool, make sure that the application tool moves freely.** When switching on with a blocked drilling tool, high torque reaction can occur.
- ▶ To save energy, only switch the power tool on when using it.
- ▶ **Always wait until the machine has come to a complete stop before placing it down.** The tool insert can jam and lead to loss of control over the power tool.

10 | English

Symbols

The following symbols are important for reading and understanding the operating instructions. Please take note of the symbols and their meaning. The correct interpretation of the symbols will help you to use the machine in a better and safer manner.

Symbol	Meaning
	GBH 2-20 D: Rotary Hammer Grey-marked area: Handle (insulated gripping surface)
	Article number
	Read all safety warnings and all instructions
	Before any work on the machine itself, pull the mains plug from the socket outlet
	Wear protective gloves
	Always wear ear protection.
	Wear safety glasses/goggles
	Movement direction
	Reaction direction
	Next step of action
	Drilling without impact
	Hammer Drilling
	Chiselling
	Screwdriving
	Right/left rotation

Symbol	Meaning
	Vario-Lock
	Switching On
	Switching Off
	On/Off switch lock-on
	Releasing the On/Off switch
	Low speed/impact rate
	High speed/impact rate
	Extraction
	Tool holder
P_1	Rated power input
E	Impact energy per stroke according to EPTA-Procedure 05/2009
n_0	No-load speed
$\emptyset$	Drilling diameter, max.
	Concrete
	Steel
	Wood
	Brickwork
	Core bit
	Weight according to EPTA-Procedure 01/2003
	Protection class
L_{WA}	Sound power level
L_{pA}	Sound pressure level
a_h	Vibration total value
K	Uncertainty

Delivery Scope

Rotary hammer, auxiliary handle and depth stop.
Application tools and other accessories shown or described are not part of the standard delivery scope.

A complete overview of accessories can be found in our accessories program.

Intended Use

The machine is intended for hammer drilling in concrete, bricks and masonry, as well as for light chiselling work. It is also suitable for drilling without impact in wood, metal, ceramics and plastic, as well as for screwdriving.

Technical Data

The technical data of the machine are listed in the table on page 165.

The values given are valid for a nominal voltage [U] of 230 V. For different voltages and models for specific countries, these values can vary.

Noise/Vibration Information

The measured values of the machine are listed in the table on page 165.

Sound emission values determined according to EN 60745-2-6.

Vibration total values a_h (triax vector sum) and uncertainty K determined according to EN 60745-2-6.

The vibration level given in this information sheet has been measured in accordance with a standardised test given in EN 60745 and may be used to compare one tool with another. It may be used for a preliminary assessment of exposure. The declared vibration emission level represents the main applications of the tool. However if the tool is used for different applications, with different accessories or insertion tools or is poorly maintained, the vibration emission may differ. This may significantly increase the exposure level over the total working period.

An estimation of the level of exposure to vibration should also take into account the times when the tool is switched off or when it is running but not actually doing the job. This may significantly reduce the exposure level over the total working period.

Identify additional safety measures to protect the operator from the effects of vibration such as: maintain the tool and the accessories, keep the hands warm, organisation of work patterns.

Declaration of Conformity

We declare under our sole responsibility that the product described under "Technical Data" is in conformity with all relevant provisions of the directives 2011/65/EU, until 19 April 2016: 2004/108/EC, from 20 April 2016 on: 2014/30/EU, 2006/42/EC including their amendments and complies with the following standards:

EN 60745-1, EN 60745-2-6.

Technical file (2006/42/EC) at:

Robert Bosch GmbH, PT/ETM9,
70764 Leinfelden-Echterdingen, GERMANY

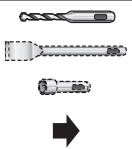
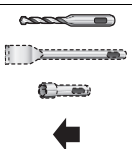
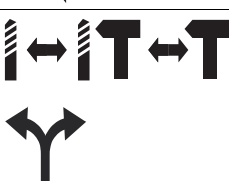
Henk Becker Helmut Heinzelmann
Executive Vice President Head of Product Certification
Engineering PT/ETM9

ppa.
Henk Becker *i.v. H. Heinzelmann*

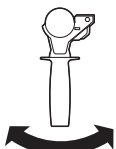
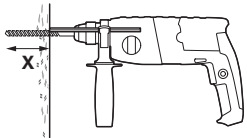
Robert Bosch GmbH, Power Tools Division
70764 Leinfelden-Echterdingen, GERMANY
Leinfelden, 04.03.2015

Mounting and Operation

The following table indicates the action objectives for mounting and operation of the power tool. The instructions for each action objective are shown aside. Depending on the type of application, various instruction combinations are required. Observe the safety instructions.

Action	Figure	Please observe	Page
Inserting SDS-plus Drilling Tools 	1	  SDS-plus	166
Removing SDS-plus Drilling Tools 	2	   SDS-plus	166
Selecting the operating mode and rotation direction 	3		167 – 168

12 | English

Action	Figure	Please observe	Page
Changing the chisel position (Vario-Lock)		4   	168
Changing the position of the auxiliary handle		5	168
Adjusting the drilling depth X		6	169
Mounting the extraction system (Saugfix)		7	169
Switching on and off and setting the speed		8  	170
Locking-on the On/Off switch		9  	170
Releasing the On/Off switch		10	170
Selecting Accessories	–		171

Maintenance and Cleaning

- **For safe and proper working, always keep the machine and ventilation slots clean.**

If the replacement of the supply cord is necessary, this has to be done by Bosch or an authorized Bosch service agent in order to avoid a safety hazard.

After-sales Service and Application Service

In all correspondence and spare parts order, please always include the 10-digit article number given on the type plate of the machine.

Our after-sales service responds to your questions concerning maintenance and repair of your product as well as spare parts. Exploded views and information on spare parts can also be found under:

www.bosch-pt.com

Bosch's application service team will gladly answer questions concerning our products and their accessories.

Great Britain

Robert Bosch Ltd. (B.S.C.)
P.O. Box 98
Broadwater Park
North Orbital Road
Denham
Uxbridge
UB 9 5HJ

At www.bosch-pt.co.uk you can order spare parts or arrange the collection of a product in need of servicing or repair.

Tel. Service: (0344) 7360109

E-Mail: boschservicecentre@bosch.com

Ireland

Origo Ltd.
Unit 23 Magna Drive
Magna Business Park
City West
Dublin 24
Tel. Service: (01) 4666700
Fax: (01) 4666888

Australia, New Zealand and Pacific Islands

Robert Bosch Australia Pty. Ltd.
Power Tools
Locked Bag 66
Clayton South VIC 3169
Customer Contact Center
Inside Australia:
Phone: (01300) 307044
Fax: (01300) 307045
Inside New Zealand:
Phone: (0800) 543353
Fax: (0800) 428570
Outside AU and NZ:
Phone: +61 3 95415555
www.bosch.com.au

Republic of South Africa**Customer service**

Hotline: (011) 6519600

Gauteng – BSC Service Centre

35 Roper Street, New Centre
Johannesburg
Tel.: (011) 4939375
Fax: (011) 4930126
E-Mail: bsctools@icon.co.za

KZN – BSC Service Centre

Unit E, Almar Centre
143 Crompton Street
Pinetown
Tel.: (031) 7012120
Fax: (031) 7012446
E-Mail: bsc.dur@za.bosch.com

Western Cape – BSC Service Centre

Democracy Way, Prosperity Park
Milnerton
Tel.: (021) 5512577
Fax: (021) 5513223
E-Mail: bsc@zsd.co.za

Bosch Headquarters

Midrand, Gauteng
Tel.: (011) 6519600
Fax: (011) 6519880
E-Mail: rbsa-hq.pts@za.bosch.com

Disposal

The machine, accessories and packaging should be sorted for environmental-friendly recycling.

Do not dispose of power tools into household waste!

Only for EC countries:

According to the European Guideline 2012/19/EU for Waste Electrical and Electronic Equipment and its implementation into national right, power tools that are no longer usable must be collected separately and disposed of in an environmentally correct manner.

Subject to change without notice.

Français**Avertissements de sécurité généraux pour l'outil**

⚠ AVERTISSEMENT Lire tous les avertissements de sécurité et toutes les instructions. Ne pas suivre les avertissements et instructions peut donner lieu à un choc électrique, un incendie et/ou une blessure sérieuse.

Conserver tous les avertissements et toutes les instructions pour pouvoir s'y reporter ultérieurement.

Le terme « outil » dans les avertissements fait référence à votre outil électrique alimenté par le secteur (avec cordon d'alimentation) ou votre outil fonctionnant sur batterie (sans cordon d'alimentation).

Sécurité de la zone de travail

- ▶ **Conserver la zone de travail propre et bien éclairée.** Les zones en désordre ou sombres sont propices aux accidents.
- ▶ **Ne pas faire fonctionner les outils électriques en atmosphère explosive, par exemple en présence de liquides inflammables, de gaz ou de poussières.** Les outils électriques produisent des étincelles qui peuvent enflammer les poussières ou les fumées.
- ▶ **Maintenir les enfants et les personnes présentes à l'écart pendant l'utilisation de l'outil.** Les distractions peuvent vous faire perdre le contrôle de l'outil.

Sécurité électrique

- ▶ **Il faut que les fiches de l'outil électrique soient adaptées au socle. Ne jamais modifier la fiche de quelque façon que ce soit. Ne pas utiliser d'adaptateurs avec des outils à branchement de terre.** Des fiches non modifiées et des socles adaptés réduiront le risque de choc électrique.
- ▶ **Éviter tout contact du corps avec des surfaces reliées à la terre telles que les tuyaux, les radiateurs, les cuisinières et les réfrigérateurs.** Il existe un risque accru de choc électrique si votre corps est relié à la terre.
- ▶ **Ne pas exposer les outils à la pluie ou à des conditions humides.** La pénétration d'eau à l'intérieur d'un outil augmentera le risque de choc électrique.
- ▶ **Ne pas maltraiter le cordon. Ne jamais utiliser le cordon pour porter, tirer ou débrancher l'outil. Maintenir le cordon à l'écart de la chaleur, du lubrifiant, des arêtes ou des parties en mouvement.** Les cordons endommagés ou emmêlés augmentent le risque de choc électrique.
- ▶ **Lorsqu'on utilise un outil à l'extérieur, utiliser un prolongateur adapté à l'utilisation extérieure.** L'utilisation d'un cordon adapté à l'utilisation extérieure réduit le risque de choc électrique.
- ▶ **Si l'usage d'un outil dans un emplacement humide est inévitable, utiliser une alimentation protégée par un dispositif à courant différentiel résiduel (RCD).** L'usage d'un RCD réduit le risque de choc électrique.